

ضمان الجودة

Quality Assurance

Quality Control

Testing

QUALITY ASSURANCE (QA)



ARKAN ALGHAD
OIL SERVICES

Quality Assurance (QA)

The aim of Arkan Alghad Oil Services Company Quality Assurance Policy is to affirm Arkan Alghad Oil Services Company's commitment to maintain a high standard of quality in the way we work, the services we deliver, our relationships with staff and stakeholders and ensure continual improvement.

Arkan Alghad Oil Services Company's QA policy is designed to eliminate deficiencies and inaccuracies and to ensure high quality standards. The assurance of quality is fundamental for all work undertaken by Arkan Alghad Oil Services Company and is adhered by all our staff in their work. To that effect Arkan Alghad Oil Services Company shall:

Set concise policies, procedures and regulations to maintain quality consistency in our work methodology,
Ensure that all policies, procedures, relevant regulations and codes of practice are implemented and systematically reviewed to reflect our values,
Regularly monitor and measure the quality of work methods, outputs and outcomes in order to ensure high quality standards and obtain the best value for our customers via continuous improvement.



Quality Assurance Framework:

Arkan Alghad Oil Services Company QA framework follows the International Organization of Standards, ISO 14001(EMS): 2015 & ISO 9001:2015– Quality Management Systems. Our standards are based

on the following eight quality management principles:

- Customer focus
- Leadership
- Involvement of human resources
- Process approach
- System approach to management
- Continual improvement
- Fact based decision-making
- Mutually beneficial supplier relationships

Quality Assurance Methodology:

Arkan Alghad Oil Services Company QA employs the Plan-Do-Check-Act (PDCA) methodology to apply the principles of the international standards framework.



PLAN: Establish the objectives and processes necessary to deliver results in accordance with members' and candidates' requirements and the organization's policies.

DO: Implement the processes.

CHECK: Monitor and measure processes and product against policies, objectives and requirements for the services/product and report the results.

ACT: Take actions to continually improve process performance

NCR System:

To ascertain quality, we are using the NCR (Non-Conformity Report) system systematically. In this system, any member of Arkan Alghad Oil Services Company can generate an NCR which is then recorded, processed, monitored and the conclusions are implemented to remedy the non-conformity.

